# Correlating Edge Measurements and Network Side Logs

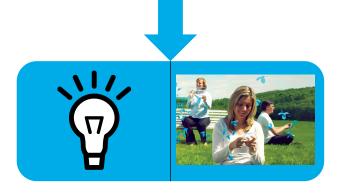
Andres Gonzalez Telenor Research



# SIMULA-CRNA and Telenor-Research have common objectives







### Generate scientific knowledge to:

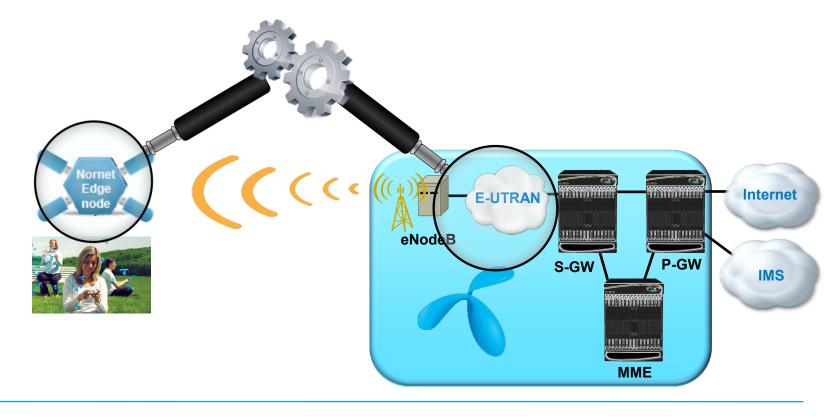
- Understand better user experience.
- Deliver the robustness that society demands.



# Synergy between both side measurements may have a lot of potential.









## Simula Data (3G and 4G)



- Delay
- Packet Loss %
- Failed Download

IMSI	Location	Time Stamp	RTT avg	Loss	Failed Down- Ioads
242013054215801	Oslo	13.06.2015 00:05	0,200	0,000	0,000
242013054215766	Ås	13.06.2015 00:05	0,034	0,000	0,000
242013054215752	Bergen	13.06.2015 00:05	0,033	0,000	0,000
242013054115752	Trondheim	13.06.2015 00:05	0,034	0,000	0,000
242013054215801	Oslo	13.06.2015 00:10	0,219	0,000	0,000
242013054215766	Ås	13.06.2015 00:10	0,035	0,000	0,000
242013054215752	Bergen	13.06.2015 00:10	0,033	0,000	0,000
242013054115752	Trondheim	13.06.2015 00:10	0,035	0,000	0,000

#### **Handover**

Time Stamp	IMSI	Node - id	CELL -	
14.08.2015 00:14	242013054215766	531	D03633	
14.08.2015 00:17	242013054215766	531	D09E4E	
14.08.2015 00:26	242013054215766	531	D03633	
14.08.2015 00:38	242013054215766	531	D08DE3	
14.08.2015 00:39	242013054215766	531	D09E4E	
14.08.2015 01:00	242013054215766	531	D03633	
14.08.2015 01:02	242013054215766	531	D08DE3	

## **Signal Strength**

RSCP - RSSI - ECIO

Time	IMSI	node - id	_key	Value
14.08.2015 00:00	242013054215766	531	ecio	-5
14.08.2015 00:01	242013054215766	531	rscp	-98
14.08.2015 00:01	242013054215766	531	rscp	-97
14.08.2015 00:02	242013054215766	531	ecio	-5



## Telenor Data (3G and 4G)

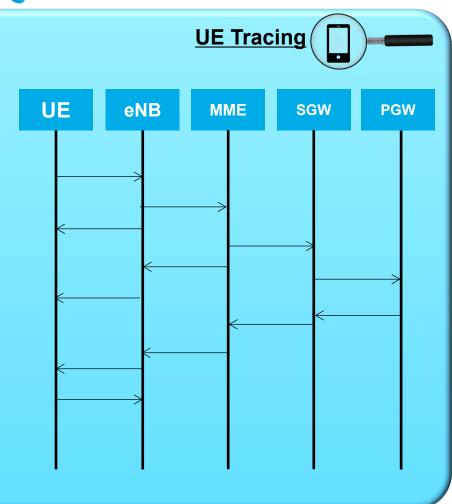


## RAN and Core Network Performance

#### For example:

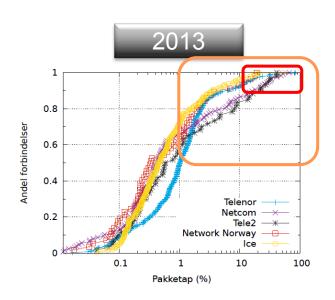
- · Abnormal behavior.
- Congestion
- Failures.

0511 114115	PERFORMANCE	<b>TO</b> 4	<b>TO 0</b>	<b>TO 0</b>	<b>-</b> 0.4	<b>-0</b> -
CELL NAME	COUNTER	TS 1	152	153	TS 4	185
MOBILE_L08	L.E-RAB.AbnormRel	0	0	1	0	0
MOBILE_L08	L.E-RAB.AbnormRel.Radio	0	0	0	0	0
MOBILE_L08	L.E-RAB.AbnormRel.MME	0	0	0	1	0
MOBILE_L08	L.UECNTX.AbnormRel	0	0	0	0	0
MOBILE_L08	L.E-RAB.Fail.NoRadioRes	0	0	0	0	0
MOBILE_L08	L.E-RAB.FailEst.MME	0	0	0	0	0
MOBILE_L08	L.E-RAB.ULSyncFail	0	0	1	0	0
MOBILE_L08	L.RRC.SetupFail.NoReply	0	0	0	0	0
MOBILE_L08	L.E-RAB.FailEst.NoReply	0	0	0	1	0

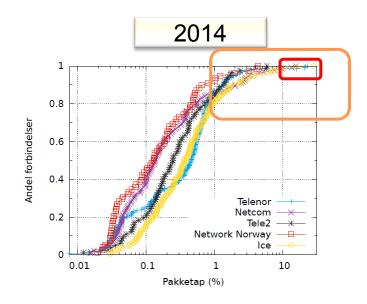




# Considerable improvements have been observed after the first SIMULA report.



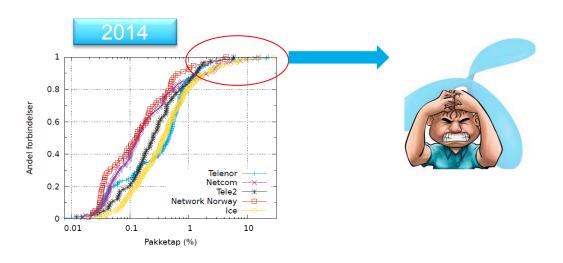
- ≈ 50% UE present more than 1% packet loss.
- ≈ 10% UE present more than 10% packet loss.

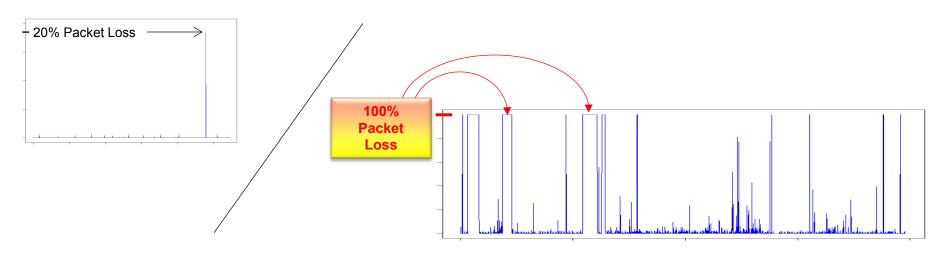


- 15% UE present more than 1% packet loss.
- $\approx$  1% UE present more than 10% packet loss.



## However, many interesting challenges remain.







## In the first phase of this study, we have identified three different cases.

Correlation between both side measurements.



• Bad UE performance – Good Cell performance.

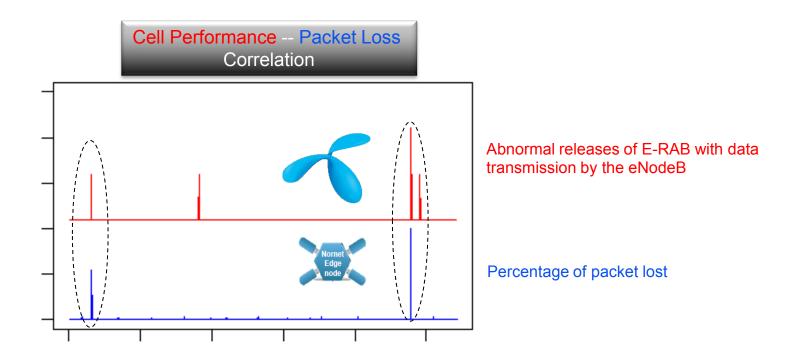


• Good UE performance – Bad Cell performance.





# Finding correlations helps to map the user perception with specific key performance parameters.



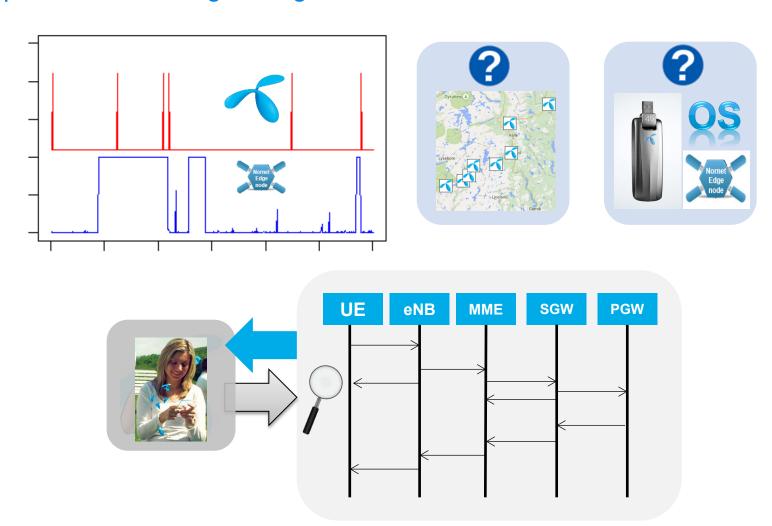
Through these cases, we can understand better the implications of the observed cell-performance behavior on the final user perception.





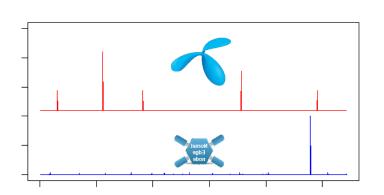


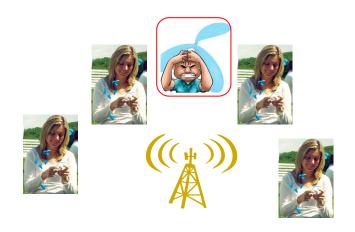
A deeper study of the "<u>Bad UE Performance – Good Cell Performance</u>" case may provide interesting findings.





## The "<u>Good UE Performance – Bad Cell Performance</u>" case can be addressed by using the results obtained in the previous two cases.





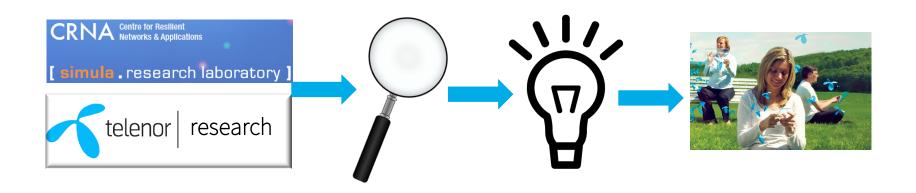
NORNET measurements sometimes do not reflect the perception of other customers in the same cell ......

However, the proper modelling of the previous two cases will help to address these scenarios.



There is good potential to produce interesting scientific findings and improve our robustness and users experience understanding.

WORK IN PROGRESS





## Thank you!

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